



Tips on supporting mobile email on multiple handsets.

Mobile email is an important business tool. It helps to make users more productive and gives them access to information when they need it. Most mobile phones claim to provide this facility, however it doesn't always seem to work. Here are a few tips on how some phone support mobile email.

Nokia phones

There are a couple of options that Nokia provide in order to receive mobile email. The first is option is Nokia's Intellisync Mobile Suite it is not a cheap option and is best considered alongside high-end mobility management tools. The better alternative to this is Nokia's own Exchange Active Sync application Mail for Exchange. This connects directly to Exchange Activesync, so you can also manage the device using Exchange's lock and wipe tools.



Blackberry

Depending on your business and personal email requirements you may choose from two options when setting up email on a blackberry mobile device.

BlackBerry Internet Service

Your BlackBerry Smartphone allows you to send and receive up to 10 supported email accounts. The setup is simple and can be done online at your computer, or right from your smartphone.



BlackBerry Enterprise Solution

Use this option to associate your smartphone with Microsoft Outlook, IBM, Lotus Notes or Novell Groupwise work email account and to take advantage of advanced wireless data synchronisation capabilities.

iPhones

The new 3G version of the iPhone brings a major software upgrade that adds enterprise functionality. The iPhone connects to Microsoft Exchange right out of the box. It supports Cisco IPsec VPN and WPA2 Enterprise with 802.1x authentication. And it makes quick work of configuration and enterprise wide deployment.



iPhone allows users to push company email, calendar events and contacts over a 128-bit encrypted SSL connection. IT administrators can securely manage any iPhone that contains confidential information using remote wipe and enforce security and password policies.

For further information on setting email on your mobile phone, please contact us on 01392 824022 or email info@amesolutions.co.uk

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